

Verizon Tier 2 Safety

Location: CWA 1118 Union Hall, Albany, New York

September 25th, 2025

I. Real Estate

- **WOW Tickets:** All real estate issues are to be submitted via WOW tickets. Priority 1 (emergency) issues require a phone call. Priority 2-7 issues can be submitted online through VZ Web (Work Tools, Popular Tools, Real Estate, Service Request, Search Location, Fill Out Dropdowns).
- **CEV Placards:** CEV placards have been placed. CEVs are to be treated as manholes per Tier 1, requiring a second person present.
- **CEV Phones and 911 Addresses:** The project to ensure functional CEV phones and accurate 911 addresses is ongoing. Non-functional phones should be reported via ticket. An extra gas meter is to be kept at all CEVs. Blowers for each CEV are being procured.
- **Cambridge CO Parking Lot:** A paving project for the Cambridge CO parking lot is scheduled next week.
- **Albany Garage Door:** Scheduled work.
- **Malone Pole Yard:** Completed.
- **Greenwich:** Settling problem, replacement needed.
- **Plattsburgh:** Employee gate scheduled to be installed. New locks to be ordered. Arizona Ave needs drainage in front of the old pole pile. A WOW Ticket is to be submitted, with a follow-up to come. Ticket #SR-10727418.
- **Third Street Garage:** Outlets for trucks need to be replaced. Tickets need to be submitted by a local foreman.
- **Paving Issues:** Pricing for paving issues at Verizon locations is being obtained. New issues should be reported via WOW ticket.

II. Fleet

- **Fleet Representative Attendance:** Invitations were sent to the Fleet representative to attend meetings, but no representatives have attended.
- **Attenuator Usage:** Attenuators are to be used on nighttime call-outs, as directed by Davis.
- **Preventative Maintenance (PM) Schedule:** Management is to follow up with Fleet regarding the prioritization of fixing truck issues versus the PM schedule, an issue raised in multiple advisory board meetings.
- **Fleet Email True-Up:** A fleet email true-up is to be conducted to ensure technicians receive emails for their assigned vehicles.
- **Stabilizers:** Stabilizers are available for vehicles.

- **DOT Inspections:** Stop at all DOT inspections.
- **Generator Repairs:** Generator repairs are on hold due to Mohawk closing business.
- **Red Tags After Hours:** Red tags for after-hours vehicles are to be placed by the technician if available.
- **Diesel 911:** Diesel 911 procedures are ongoing.
- **Headlights:** Brighter headlights were requested. The Fleet Manager indicated they could be ordered. Tier 2 technicians are to submit a ticket. This request was initially rejected by Fleet but has been escalated by Davis. A Modification Form is needed to get brighter headlights; more information to come.
- **Blanket Location on T40s:** T40s require a step and handle for blanket location. Davis is to have the local manager submit a modification form and communicate directly with Fleet.
- **Inverter Replacement/Repair:** Fleet is not replacing or fixing inverters. Davis and Rick are to investigate. Cigarette outlet power inverters can be used in the meantime.
- **Oil Change Stickers:** Technicians are to requisition oil change stickers; more information to come.
- **Generator Service:** New vans require 100-hour service. Technicians are to submit a ticket.
- **Handle Behind Cab:** A modification form needs to be submitted by the local foreman. Davis is to get the form from VFleet.
- **Red Tags:** When requesting a fix, if a red tag is placed on a truck for a non-red tag reason on the DVIR form, use the VFleet app directly and “request vehicle repair” to keep the truck in service.

III. Department of Transportation (DOT)

- **eDVIR:** If eDVIR is not working, paper copies are to be used. Managers have forms available.
- **DVIR Checklist:** Laminated DVIR checklists from Tier 1 should be in every truck. Paper copies from AOMs are to be distributed to each garage.
- **Attenuator Training:** Attenuator training is ongoing. Butch is to provide a list of technicians who require training.
- **Attenuator Usage:** Attenuators can be used on all roads, not just NYS roadways. All rented attenuators are to be replaced with Verizon attenuators.
- **DOT Support:** Sonja Schroeder (972-718-2997) and Hayden Parrish (via email) are available for assistance with DOT cards and appointment issues, as well as DOT web document uploads.
- **Sign Ordering:** A Google tool form is available for ordering signs.
- **Saratoga DOT Inspector:** The DOT inspector in Saratoga is inspecting frequently, including I&M technicians to use signs.
- **Sand Bags for Signs:** The availability of sandbags for signs is ongoing.
- **State Signage:** Only new state signage is available for ordering.

IV. Maintenance Center (COSC)

- Tammy Felts: 804-258-2793
- Alan Charron (Capacity): 774-217-2091

V. Safety Equipment

- **Emergency Contact Cards:** Emergency contact cards should have been distributed to all employees.

- **Hard Hat Emergency Contact Cards:** Emergency contact cards for inside hard hats are an ongoing project through Greg Uncuz. Denied at the national level.
- **LED Stop/Slow Paddles:** No changes to LED Stop/Slow paddles; this issue is considered closed.
- **Cone Lights:** Existing cone lights are to be used before Tim Breen purchases or trials cone disks. This is denied at this time due to underutilization of current cone lights.
- **Pole Placards:** Placards should be on poles with 5G or RF transmitted pole equipment.
- **First Aid Kits:** Can a Tourniquet be added to a first aid kit? Class A type 3 only. This will be asked at Greg's level.
- **Stone Barrels:** 10 Qty for supplier. Rick and Davis will ask around to try to get an order. More information to come.
- **Customer Ladders:** Technicians are not to use customer ladders.

VI. Product Selection Committee

- **Lighted Magnetic Flares:** New lighted magnetic flares are to be trialed in the Jasinski area. More information to follow.
- **Sign Attachments:** Art in Saratoga is making new sign attachments for lay-up sticks.
- **Foam Snow Brushes:** Foam snow brushes are available.
- **Ladder Deck Pads:** Deck pads for ladders are an ongoing issue and are in the research phase.
- **Little Giant Ladder Trial:** The Little Giant ladder will be the new ladder. Louisville will be phased out. Ladder Inspections are done by the Local Manager; they are now trained by Little Giant.
- **Live Wire Demo:** A live wire demo is scheduled for 2025; dates to be announced, in talks currently.
- **Milwaukee Strand Cutters:** Milwaukee strand cutter trials are upcoming in the Capital region, Plattsburgh, and Saratoga. Utica is currently trialing them. (Available in the tool ordering form.)
- **Compass Helmet Device:** All technicians should have compass helmet devices and have viewed the training video. Broken clips can be exchanged with the manager. Further training is ongoing with EHS. The manufacturer video is available; Davis is to email the video to LM.
- **Klein Wall Scope:** The Klein wall scope is still under consideration.
- **Vivov 220 RF Testers:** PID 11381990. Tempo is the certification company.
- **OTDR Training:** OTDR training is available for the new product given to FIOS technicians.
- **Fluke Volt Meter:** National Grid uses a Fluke Volt meter to clear possible "hot poles." Verizon equipment should be used to test each time before working. If voltage is present, the issue should be turned in to the manager to turn into the power company.
- **Fiberglass Digging Bar:** Available via the tool ordering form.
- **Ladder Replacement:** Old ladders are to be phased out and replaced with Little Giant Ladders (capital tool). The NIOSH Ladder safety app is noted.
- **Dielectric Overshoes:** Dielectric overshoes for Lineman technicians are in the early stages of approval.
- **Pole Saw:** In review at Greg Unczur's level.

VI. Life and Limb Safety Protocols

- **Double Wood Pole Removal:** The process for removing double wood poles has improved. Any issues

encountered should be reported to the management team. Bridgewell is the current contractor for this work. Note: Bridgewell is currently experiencing driver staffing challenges.

- **Central Office (CO) Security:** For any security issues at Central Offices, employees are to contact their manager and request the presence of a second person. A specific security issue at Third Street is being addressed; lighting has been improved at that location.
- **Lead Training:** Lead training is available and ongoing. A lead job is currently in progress in Plattsburgh. A "Train the Trainer" session has been conducted, and Duane Fraser is the lead trainer for the Davis region. Breen is to coordinate lead training in the Syracuse training center and ensure personnel are cycled through the program.
- **Competent Person Designation:** Competent Person status is designated for Contractor Work Inspector (CWI), who have received specialized training. Proper shoring techniques are to be used for dig-ups. Requests have been made for expanded Competent Person training to include more employees. Some local managers and technicians have already received this training.

VII. Engineering

- **Greenlight Terminal Placement:** A terminal was placed in our space. A call happened. Check up to see if Greenlight moved terminals. More information to come.
- **Print Quality:** Some locations on the prints aren't going over to the work ops. A follow-up to come. Please provide examples to try to get fixed in the future.
- **Voltage Issue on Prints:** Mike Snupp emailed this morning; no update at the national level. The issue is still being worked.
- **Fiber to Cell/Upgrades:** Capital and ADK Regions have jobs in the future.

VIII. General Items and Procedures

- **RDA Gas Meters:** Previously used RDA gas meters are being transferred from the Boston area. Davis has received and distributed a shipment of these meters.
- **Lead Cable Jobs:** Crew rotation is mandated for lead cable jobs to ensure all linemen get exposure in dealing with lead cable. Duane Fraser is scheduled to provide training in Glens Falls.
- **Pole Testing for I&M:** Pole testing procedures for I&M technicians have been reiterated via Tier 3. Concerns have been raised that I&M technicians may not be consistently testing poles prior to working.
- **Double Wood Foam-Filled Pole Holes:** Cut and cover for temporary. Then a CS request by CWI/Manager must be entered to get the pole and foam removed.
- **Wheel Chocks:** Black wheel chocks are designated for trailers, while steel wheel chocks are to be used for vehicles only. Wood chocks are to be phased out.
- **Flagger Training:** Hands-on flagger training is currently unavailable. Online flagging training is accessible. If new technicians require training, managers are to contact Butch to schedule.
- **Strobes:** Extra strobes are available through Jasinski and Davis.
- **Defensive Driving Course:** The defensive driving course is currently only available for Verizon technicians involved in accidents.
- **Lead Wipes:** Lead wipes are available. Tools are to be cleaned daily.
- **811 Tickets:** 811 tickets are mandatory for every digging operation.

- **Copper and Lead Decommissioning:** Statewide decommissioning of copper and lead is planned. A company will purchase Verizon's old lead and copper. This process has already commenced in New England, Boston, and Syracuse. The Davis/Jasinski region is to provide hog davis machines. Further details will be provided as they become available.
- **3M PAPRs:** 3M PAPRs (full-face purified air-purifying respirators) are to replace half-faced respirators for underground work only. Greg to bring and do a demo when he comes in person next.
- **Lead Testing Results:** Inconclusive lead testing results were received in Plattsburgh. Greg Unczur has clarified that baseline testing should be zero. Pre-job testing is no longer required. Testing is to be conducted after a technician has begun working on lead. Following the initial test, testing is only required every 35 days.
- **Emergency Response Binder:** An emergency response binder is being developed in Watertown, and the same will happen in all garages.
- **PPM Issues:** PPM issues are ongoing. Business cards with the call forwarding number (duty foreman) are to be created.
- **WIR Call Notes:** Managers are to periodically share WIR (Weekly Incident Report) call notes in weekly huddles. If this is not being done, AOMs (Area Operations Managers) should be notified.
- **Strand Cutters:** Can be repaired. Contact Local Foreman.
- **Stub Poles:** Not to be left to support pedestals.
- **1 Night time Manager for 6 regions on call.** Being trialed in tim breens Region. "Super Duty Manager" 1 person to be called out for jointly owned poles. 2 people to be called out for solely owned poles. 1 Duty Manager per week. 8PM Friday to Friday 6AM. Their shift is 8PM-6AM. Call forwarding number is now back to the PPM Center. 1-855-661-6323.

Upcoming Meetings



Storm Team Meeting: October 24th, 2025

Tier 2 Safety Meeting: December 4th, 2025